

## **Shapiro Promotes Garrett Frankford to Philadelphia Branch Manger**

Shapiro, a 98-year-old Customs brokerage and logistics provider, promotes Garrett Frankford from Import Manager to Branch Manager of its Philadelphia office

Shapiro, a 98-year-old global transportation and regulatory compliance leader, recently announced the promotion of Garrett Frankford from Import Manager to Branch Manager of its Philadelphia, PA office.

Garrett Frankford, a graduate of Temple University's Fox School of Business, started with Shapiro in 2007 as an Import Coordinator, guickly rising to Import Supervisor. Upon receiving his Customhouse Broker (CHB) license. Frankford advanced to the role of Import Manager in 2010. As Import Manager of Shapiro's Philadelphia operations, Frankford was instrumental in developing a creative, customer-centric operations team while ensuring superior and compliant customer service. Frankford's most recent notable accomplishment includes the development and implementation of Shapiro's paperless operating system.

In his new position, Frankford's main objective will be to grow the branch's business and presence while maintaining outstanding levels of customer service. Frankford will oversee office operations to ensure compliance with Shapiro's best practices and serve as a resource for operational expertise and industry knowledge. "I look forward to leading this branch in its continued success," says Frankford. "Following in the footsteps of Marina Tasiopoulos, I am eager to grow our operations and to ensure our customers continue to receive the superior customer service they have become accustomed to."

"Garrett lives Shapiro's culture and values with determination and dedication," says Marina Tasiopoulos, Shapiro's Regional Manager. "I couldn't think of a better successor to continue to lead our Philadelphia branch."



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Shapiro, a third generation family-owned business founded in 1915, provides creative and flexible logistics services. With six offices, over 100 employees, and worldwide strategic alliances, Shapiro is the supply chain partner that delivers customized, compliant, and reliable solutions to address your specific import and export needs. Only Shapiro has an experienced and personable staff that truly cares about your company and commits themselves to proactively achieving your business goals. "We Deliver. Problem Solved.™"

**Baltimore Headquarters** 100 N. Charles St, Ste 1200 Baltimore, MD 21201 www.shapiro.com

1-888-vou-1915